



## **MEDIA RELEASE**

Friday 30 August 2024

### **Power outage update**

TasNetworks is working to restore power to around 4,000 customers impacted by outages across the state due to severe weather conditions. Areas currently without power are available on our website at: <https://www.tasnetworks.com.au/outages>.

Our highest priority is the safety of our people and the community. We have mobilised all available resources, including additional contractors, however, strong winds are preventing our field crews from working safely at heights in some areas.

We're prioritising outages that affect the highest number of customers first, with the aim to safely restore power to as many customers as possible. Due to the conditions, it is expected that some customers will without power overnight.

We recognise that are some customers who have dealt with recurring and extended outages in the past week. We understand your frustration and do appreciate your ongoing patience and understanding as we do our best to restore supply.

Over the past 12 hours we have responded to over 85 separate outages and restored power to over 15,000 customers in what has been very challenging conditions for our field crews.

Strong winds have blown vegetation and debris into the network, and powerlines and poles have been brought to the ground. Our crews are working hard to restore supply, but it's not a quick fix, particularly with prevailing winds.

With the weather system expected to extend into the weekend, it's likely that there will be further power outages, with longer than usual delays as a result.

We've partnered with community organisations and local councils to provide urgent, on-the-ground support to those impacted. The Deloraine Community Complex will be open until 10pm this evening, with light refreshments and device charging facilities available.

As our Fault Centre is experiencing a high volume of calls, we're urging customers to check our website at <https://www.tasnetworks.com.au/outages> for updates and to report outages. Here, they can also register to receive outage updates via SMS.

## **FURTHER INFORMATION**

- Stay clear of fallen powerlines. Always assume they're live and report them to us immediately by calling 132 004
- Visit <https://www.tasnetworks.com.au/outages> for a full list of reported outages
- Report power outages online at <https://www.tasnetworks.com.au/report>.
- Safety and power outage preparation information can be found at <https://www.tasnetworks.com.au/prepare>.

**More information:  
TasNetworks Media Line - 6271 6271**