



TasNetworks is committed to deliver electricity and telecommunication network services to its customers, while enabling a more sustainable network which is delivered safely, reliably and affordably. TasNetworks has developed and will maintain a Quality Management System aligned to ISO9001.

Our success in this endeavour requires effective leadership, appropriate management practices, clear accountabilities and responsibilities to support continuous improvement, active participation, and a shared commitment by our stakeholders.

Our purpose and vision say it all:

Purpose: **“Powering a bright future** to deliver safe and sustainable essential services while maximizing value for Tasmania.”

Vision: “To be trusted by our customers to deliver today and create a better tomorrow.”

To support this purpose and vision, as well as to ensure compliance with our internal and external obligations, we have implemented an integrated system for the management of health, safety, environment and quality aspects across our business, aligned to ISO9001.

The quality component of our management system supports the continuous improvement and customer satisfaction intentions of our business objectives:

- Maintain the safety and wellbeing of our people
- Deliver value for our customers
- Supply reliable essential services
- Provide a sustainable financial return

This Quality Policy provides a framework for the development of our objectives, to prioritise actions based on risk management, and to provide visibility of our performance to our stakeholders.

This policy shall be communicated to all TasNetworks Team Members and contractors and made available to the public.



Seán Mc Goldrick  
Chief Executive Officer



Andrew Davis  
Executive Digital, Strategy and  
Customer