



MEDIA RELEASE

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## **The power's in your hands**

Lowering your power bill is now a phone call away.

In a Tasmanian first, customers can get free expert consultations, helping them to save power and lower electricity bills.

TasNetworks has teamed-up with the Australian Energy Foundation (AEF) to give Tasmanians free over-the-phone energy consultations with expert professionals.

The CEO of TasNetworks, Lance Balcombe, said it puts more power in customers' hands.

"This is a one-stop-shop to help Tasmanians save power and money," Mr Balcombe said.

"A lot of people want to save power, but don't know where to start. It's complex, technical, and frankly... a bit boring for many customers. This is a great solution.

"We're here to serve Tasmanians. We've worked hard over recent years to keep network costs down. This is a good way of helping our customers take control of their bills" he said.

The CEO of AEF, Alison Rowe, said it's fantastic to be partnering with TasNetworks to bring energy advice services to their customers.

"Energy bills make up a large part of a household budget. TasNetworks understand this and are finding ways to empower their customers," Ms Rowe said.

Customers can get personalised advice on:

- How to boost energy efficiency at home, without sacrificing comfort;
- Pricey power habits to avoid;
- Weather-proofing and insulation;
- Equipment choices and upgrades to reduce consumption;
- Generation and storage solutions like solar, batteries, solar hot water.

Customers can book a free consultation on 1300 236855, or at [www.aef.com.au/tasnetworks](http://www.aef.com.au/tasnetworks).

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